

# Outreach Support Mentor (OSM) – Cluster Living (Female)

The Outreach Support Mentor is an integral part of the support team responsible for providing direct support to the individuals participating in the SIL/Outreach and Respite programs. The OSMs work collaboratively with the rest of the support team to engage in general workplace practice, provide direct support, build, and maintain positive relationships, facilitate the development of independent living skills, complete administration tasks, and contribute to the ongoing maintenance of the home.

The Outreach Support Mentor – Cluster Living reports to the House Leader.

# <u>The Outreach Support Mentor – Cluster Living is Responsible for but not limited to:</u> \*\*\*Seeking FEMALE staff only for this position\*\*\*

- Be familiar with, understand and facilitate the program plans of the individuals supported.
- Monitor physical, mental and emotional status and ensure any concerns are promptly addressed and communicated to the supervisor.
- Attend to all health needs and concerns including illness, injury, trauma.
- Support individuals to attend scheduled medical or other health related appointments as required.
- Support individuals to eat a variety of foods and well-balanced meals in accordance with Canada's Food Guide. Support specific or unique nutritional requirements.
- Provide personal care as required (ex. assistance with eating, bathing, personal grooming, toileting, etc).
- Support individuals to take medications as prescribed.
- Advocate for the needs of individuals supported
- Provide support during agency events, activities, vacations, programming as required and as per the support plan.
- Participate in person centered planning in collaboration with the support team; identify needs, areas of concerns and strategies.
- Teach and role model in all areas of support including the encouragement of self-respect, self-confidence, and self-advocacy.
- Assist in exercising informed choice and developing decision making skills.
- Guide and model individuals in areas of socially acceptable behavior.
- Encourage and promote independence and participation in daily activities and responsibilities.
- Support individuals to maintain a clean and safe living environment.
- Facilitate and maximize family and natural relationship involvement. Support involvement in healthy relationships.
- Recognize and support the culture and diversity of each individual and facilitate cultural celebrations and traditions.
- Promote and facilitate community involvement contributing to a valued life in the community in accordance with the individualized plan
- Contribute to a positive, friendly and warm home environment.
- To the extent possible protect individuals supported from abuse, neglect, mistreatment and exploitation. Recognize and respond to concerns or disclosures of abuse; communicate concerns or incidents of same in accordance with the requirements of the agency and funding source.
- Assist individuals supported during times of crisis. Provide emotional support as required.



## **Qualifications:**

- Optimally 1-2 years' experience supporting individuals with Intellectual and Physical disabilities.
- Experience in both a residential and outreach setting
- Experience teaching daily living skills and/or supporting skill development
- Experience and/or understanding of supporting individuals with a range of complex needs including but not limited to: Autism Spectrum Disorder, FASD, Mental Health challenges, problematic substance use, behavioral and sensory challenges.
- Combine strong interpersonal skills with analytical problem-solving abilities
- Be self-directed, goal-oriented, and able to manage time and priorities
- Demonstrated language, writing, comprehension skills
- Strong problem-solving skills
- Proficiency in use of computer
- Safe & reliable vehicle, proof of insurance & satisfactory drivers abstracts
- Please note that you DO NOT NEED a drivers license to apply for this position
- Must have and maintain a Full Class 5 Manitoba Driver's License
- Current and valid CPR Certification
- Current and valid Emergency First Aid Certification
- Ability to work a flexible schedule is required.
- Ability to work collaboratively with and support other team members and partners to advance shared goals and projects, comfortable working in a context of collaborative and shared leadership.

Due to the personal and sensitive nature of this position successful applicants will be asked to provide an original Criminal Record Check with Vulnerable Sector Search, and an original clear Adult Abuse Registry Check and Child Abuse Registry Check Prior to starting employment.

## **Compensation & Benefits:**

The Outreach Support Mentor wage starts at \$14.72 an hour.

Simaril offers a generous benefits package, for full time employees, that includes medical, dental, vision care, pension, and paid time off.

## **Hours and Working Conditions:**

## Please note this position is in the "Garden City" area of Winnipeg.

This position is in a a Cluster-living model, where we provide 24/7 hands on care. This location provides supports to female participants and therefore, we are looking for *female Outreach Support Mentors*.

- Shifts available are: 7 am 3 pm, 3 pm 11 pm and Awake overnights from 11 pm 7 am.
- We are looking for Full-time, Part-time and casual positions for this role.

## How to Apply:

• All interested applicants are asked to send a cover letter, their current resume. Your cover letter should demonstrate how you feel you could be successful with this role



• All communication relating to the process, including email correspondence and telephone conversations, may be used in the assessment of qualifications.

Applications will be accepted by Fax (204) 256-5076, or email to hr@simaril.ca until the closing date of the posting.

We thank all those that apply however, we will only be contacting those that demonstrate that they meet or exceed the expectations of the role.

This competition will be closed once a suitable candidate has been secured.